Jane Rosser



"My experience working with Jane was entirely positive and energising. Her professional style was direct with sensitivity and allowed us to hone in on primary areas efficiently and effectively. Her insight was delivered in easily digestible form. She was a joy to work with."

Specialist Skills

- Transformational leadership
- Values
- Facilitation
- Leadership coaching

My Take on Leadership

A new type of leadership is required – due to the increased pace of technological and social change, many of the established forms of leadership development are no longer fit for purpose.

There is a need for truly transformational leadership & its associated behaviours ie, being agile, collaborative, risk taking, innovative, creative for this a change of mind-set is required: a different way of seeing things to ensure that individuals and organisation are fit for the 21st Century.

Business Experience

- A highly experienced and qualified coach with 15 years' experience
- Background in retail & sales.
- Head of People at Caffe Nero helping grow the business from 6 – 90 shops
- Training manager with Pitcher & Piano responsible for 3-year training academy
- Sales account manager Diageo
- Set up & ran own retail business supplying food products from small producers to households in Kensington and Chelsea

Recent Assignments

- Environment Agency leadership programme inc module covering leadership effectiveness, strategic leadership, creating a high performing team, influencing and collaboration plus 1:1 coaching.
- Bath Future Leaders 9 month programme covering leading, self, others & organisation – inc 3 modules, coaching, mentoring and social project – Open program - Bath Rugby, Curo (Housing), Boston Tea Party (Retail), Mayden, Gradwell (IT) GP's, Bath Spa University.
- Morrisons Engaging Leadership for retail managers. Covering leadership styles, communication and motivation.

Qualifications and Accreditation

- MSc in Coaching and Behavioural Change
- Diploma in NLP
- Diploma in Performance Coaching for Business
- BACP Intermediate Certificate Counselling Skills
- Psychometric Testing: Level A & B, DNA, SHL OPQ 32, Talent Q, EQ-i
- PROSCI (change management methodology), Diploma of Management Studies
- BSc (Hons) Environmental Sciences (Southampton University)

